

# Conference Committee

## Executive Committee

|                                  |                |  |
|----------------------------------|----------------|--|
| Conference Chairs, ACIS 2008     | Paul Cragg     | <a href="mailto:paul.cragg@canterbury.ac.nz">paul.cragg@canterbury.ac.nz</a>         |
|                                  | Annette Mills  | <a href="mailto:annette.mills@canterbury.ac.nz">annette.mills@canterbury.ac.nz</a>   |
| Program Chairs                   | Annette Mills  | <a href="mailto:annette.mills@canterbury.ac.nz">annette.mills@canterbury.ac.nz</a>   |
|                                  | Sid Huff       | <a href="mailto:sid.huff@vuw.ac.nz">sid.huff@vuw.ac.nz</a>                           |
| Organising Chair                 | Nelly Todorova | <a href="mailto:nelly.todorova@canterbury.ac.nz">nelly.todorova@canterbury.ac.nz</a> |
| Chair of the Doctoral Consortium | Michael Myers  | <a href="mailto:m.myers@auckland.ac.nz">m.myers@auckland.ac.nz</a>                   |

## Conference Committee

|   |                |  |
|---|----------------|--|
| Doctoral Consortium Arrangements                  | Ulrich Remus   | <a href="mailto:ulrich.remus@canterbury.ac.nz">ulrich.remus@canterbury.ac.nz</a>     |
| Sponsorship and Exhibitors                        | Nelly Todorova | <a href="mailto:nelly.todorova@canterbury.ac.nz">nelly.todorova@canterbury.ac.nz</a> |
| Conference Coordinator                            | Julia Simmons  | <a href="mailto:acis2008@uco.canterbury.ac.nz">acis2008@uco.canterbury.ac.nz</a>     |
| Social Events/Accompanying<br>Persons Coordinator |                |  |

## Track Chairs

### Creating the Future: Transforming Research into Practice (Theme Track)

Sid Huff (Victoria University of Wellington, New Zealand)  
Lech Janczewski (The University of Auckland, New Zealand)  
Nelly Todorova (University of Canterbury, New Zealand)

### IS and Society: Ethics, Social Responsibility and Sustainability

Antonio Diaz Andrade (The University of Auckland, New Zealand)  
Cathy Urquhart (The University of Auckland, New Zealand)

### Advances in IS Development and Human Computer Interaction

Tuure Tuunanen (The University of Auckland, New Zealand)  
John Venable (Curtin University of Technology, Australia)

### Social, Behavioural and Organisational Aspects of IS

Sigi Goode (Australian National University, Australia)  
Rens Scheepers (University of Melbourne)

### Collaboration and Knowledge Management

Helen Hasan (University of Wollongong, Australia)

Ulrich Remus (University of Canterbury, New Zealand)

### **IT Management and Strategy**

Beverley Hope (Victoria University of Wellington, New Zealand)

Mark Toleman (University of Southern Queensland, Australia)

Judith Symonds (Auckland University of Technology, New Zealand)

### **IS and Small Businesses**

Stephen Burgess (Victoria University, Australia)

Craig Parker (Deakin University, Australia)

### **E-Business, E-government and Mobile Business**

Bob McQueen (University of Waikato, New Zealand)

Eusebio Scornavacca (Victoria University of Wellington, New Zealand)

### **IS Education and Teaching Cases**

Geoff Dick (University of New South Wales, Australia)

Kay Fielden (UNITEC, New Zealand)

## **International Program Committee**

Ahmad Abareshi (RMIT University, Australia)

Salam Abdallah (Abu Dhabi University, United Arab Emirates)

Nor Shahriza Abdul Karim (International Islamic University Malaysia, Malaysia)

Feras Abou Moghdeb (University of Queensland Business School, Australia)

Ashley Aitken (Curtin University of Technology, Australia)

Patience Akpan (Arizona State University, United States)

Sultana Lubna Alam (University of Canberra, Australia)

Saadat Alhashmi (Monash University, Malaysia)

Sattar Al-Haydar (Swedish Business School at Örebro University, Sweden)

Nor'ashikin Ali (Massey University, New Zealand)

Vizaad Ali (Victoria University of Wellington, New Zealand)

Will Allen (Landcare Research, New Zealand)

Solomon Antony (Murray State University, United States)

David Arnott (Monash University, Australia)

Colin Ash (University of the South Pacific, Fiji)

Colin Ashurst (University of Durham, United Kingdom)

Clare Atkins (NMIT, New Zealand)

Benoit Aubert (HEC Montreal, Canada)

George Baltatzis (Swinburne University of Technology, Australia)

David Banks (University of South Australia, Australia)

Abdullah Mohammed Basahel (Brunel Business School, United Kingdom)

Richard Baskerville (Georgia State University, United States)

Jenine Beekhuyzen (Griffith University, Australia)  
Sandy Behrens (Central Queensland University, Australia)  
Fernando Beltran (University of Auckland, New Zealand)  
Alexander Benlian (Institute for Information Systems and New Media, Germany)  
Glenn Bewsell (University of Wollongong, Australia)  
Jyotirmoyee Bhattacharjya (The University of Sydney, Australia)  
Tariq Bhatti (Zayed University, United Arab Emirates)  
Jacqueline Blake (University of Sunshine Coast, Australia)  
Peter Blakey (Massey University, New Zealand)  
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Klaus Bredl (University of Applied Sciences Neubrandenburg, Germany)  
Outi Brennan (University of New South Wales, Australia)  
Vince Bruno (RMIT University, Australia)  
Christopher Bull (Manchester Metropolitan University Business School, United Kingdom)  
Deborah Bunker (University of New South Wales, Australia)  
Vorapoj Buranaburivast (The University of Western Australia, Australia)  
Lois Ann Burgess (University of Wollongong, Australia)  
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John Campbell (University of Canberra, Australia)  
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Daniel Roberto, Carbone (Victoria University, Australia)  
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Yen Ping Cheung (Monash University, Australia)  
Delroy Anthony Chevers (The University of the West Indies, Jamaica)  
Belal Chowdhury (La Trobe University, Australia)  
Brian Corbitt (RMIT University, Australia)  
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Merete Ruth Crofts (Deakin University, Australia)  
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Kevin Desouza (University of Washington, United States)  
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Nico Ebert (University of St. Gallen, Switzerland)  
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Uchenna Eze (Multimedia University, Malaysia)  
Walter Fernandez (Australian National University, Australia)  
Kay Fielden (Unitec, New Zealand)  
Dieter Fink (Edith Cowan University, Australia)  
Gavin Finnie (Bond University, Australia)  
Julie Fisher (Monash University, Australia)  
Peter Francis (Victoria University, Australia)  
Steven Fraser (Australian National University, Australia)  
Bardo Fraunholz (Deakin University, Australia)  
Brent Furneaux (York University, Canada)  
John Gammack (Griffith University, Australia)  
Gerald Guan Gan, Goh (Multimedia University, Malaysia)  
Tiong Goh (Victoria University of Wellington, Australia)  
Sigi Goode (Australian National University, Australia)  
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Heather Gray (Queensland University of Technology, Australia)  
Peter Green (University of Queensland Business School, Australia)  
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Laleh Haerian (University of Auckland, New Zealand)  
Song Han (Curtin University of Technology, Australia)  
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Donald Joyce (Unitec, New Zealand)  
Alanah Kazlauskas (Australian Catholic University, Australia)  
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Don V. Kerr (University of the Sunshine Coast, Australia)  
John Knight (University of South Australia, Australia)  
Gerlinde Koeglreiter (Deakin University, Australia)  
Siridech Kumsuprom (RMIT university, Australia)  
John Lamp (Deakin University, Australia)  
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Aleck Lin (Australian National University, Australia)  
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Sebastian Link (Victoria University of Wellington, New Zealand)  
Shantha Liyanage (Macquarie University, Australia)  
Kerina Ann Logan (Massey University, New Zealand)  
Philipp Louis (Philipps-University of Marburg, Germany)  
Robert Colin Macgregor (University of Wollongong, Australia)  
Ochini Madanayake (Australian National University, Australia)  
Srinivas Rao Madhisetty (University of Technology, Sydney, Australia)  
Ronald K. Maier (Innsbruck University School of Management, Austria)  
Peter Marshall (University of Tasmania, Australia)

Cecily Mason (Deakin University, Australia)  
Maslin Masrom (Universiti Teknologi Malaysia, Malaysia)  
Lars Mathiasen (Georgia State University, United States)  
Donald Mcdermid (Edith Cowan University, Australia)  
Tanya McGill (Murdoch University, Australia)  
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Annette Mills (University of Canterbury, New Zealand)  
Alemayehu Molla (RMIT University, Australia)  
Ann Monday (University of South Australia, Australia)  
Daniel Moody (University of Twente, Netherlands)  
Sameera Mubarak (University of South Australia, Australia)  
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Lemai Nguyen (Deakin University, Australia)  
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Peadar Ó Scolaí (University College Dublin, Ireland)  
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Charmaine Pfaff (University of Wollongong, Australia)  
Zijad Pita (RMIT University, Australia)  
Vidy Potdar (Curtin University of Technology, Australia)  
Amit Prakash (PricewaterhouseCoopers, India)  
Graeme Pye (Deakin University, Australia)  
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Raja Haslinda Raja Mohd Ali (Massey University, New Zealand)  
Jiwat Ram (University of South Australia, Australia)  
Nimmi Rangaswamy (Microsoft research India, India)  
Karyn Rastrick (University of Waikato, New Zealand)  
Brian Regan (University of Newcastle, Australia)  
Silke Retzer (Victoria University of Wellington, New Zealand)  
Joan Richardson (RMIT University, Australia)

Uwe Volker, Riss (SAP Research, Germany)  
Dave Roberts (University of Southern Queensland, Australia)  
Michael Rosemann (Queensland University of Technology, Australia)  
Matti Rossi (Helsinki School of Economics, Finland)  
Kamel Rouibah (CBA Kuwait, Australia)  
Nisha Roy (Monash University, Australia)  
Amit Rudra (Curtin University of Technology, Australia)  
Ying Sai (Loyola Marymount University, United States)  
Vallabh Sambamurthy (Michigan State University, United States)  
Geoff Sandy (Victoria University, Australia)  
Hanno Schauer (University of Duisburg-Essen, Germany)  
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Peter Seddon (University of Melbourne, Australia)  
Ravi Seethamraju (The University of Sydney, Australia)  
Priya Seetharaman (Indian Institute of Management Calcutta, India)  
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Carmine Sellitto (Victoria University, Australia)  
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Gurparkash Singh (Central Queensland University, Australia)  
Suku Sinnappan (Swinburne University of Technology, Australia)  
Darren Skidmore (Monash University, Australia)  
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Tony Stiller (University of the Sunshine Coast, Australia)  
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Markus Strohmaier (TU Graz, Austria)  
Joanne Dee Sullivan (University of Melbourne, Australia)  
Peter F. Summons (The University of Newcastle, Australia)  
David Sundaram (University of Auckland, New Zealand)  
Allan John, Sylvester (Victoria University of Wellington, New Zealand)

Judith Symonds (Auckland University of Technology, New Zealand)  
Wui-Gee Tan (University of Southern Queensland, Australia)  
Mary Tate (Victoria University of Wellington, New Zealand)  
Sayyen Teoh (RMIT University, Australia)  
Kate Thornton (Victoria University of Wellington, New Zealand)  
Janet Toland (Victoria University of Wellington, New Zealand)  
Mark Toleman (University of Southern Queensland, Australia)  
Paul Turner (University of Tasmania, Australia)  
Craig K. Tyran (Western Washington University, United States)  
Glen Van Der Vyver (University of Southern Queensland, Australia)  
Craig Van Slyke (Saint Louis University, United States)  
John Vargo (University of Canterbury, New Zealand)  
John Robert, Venable (Curtin University of Technology, Australia)  
Krishna Venkitachalam (La Trobe University, Australia)  
Dennis Viehland (Massey University, New Zealand)  
Christian Voigt (University of South Australia, Australia)  
Liisa Von Hellens (Griffith University, Australia)  
Rossouv Von Solms (NMMU, South Africa)  
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Richard Welke (Georgia State University, United States)  
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Bruce White (Quinnipiac University, United States)  
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Katie Williams (KPMG LLP, Global Services Centre, United States)  
David Wilson (University of Technology Sydney, Australia)  
Hank Wolf (University of Otago, New Zealand)  
Yang Xiang (Central Queensland University, Australia)  
Jun Xu (Southern Cross University, Australia)  
Haibo Yang (Victoria University of Wellington, New Zealand)  
Ping Yu (University of Wollongong, Australia)  
Richard Zanner (Monash University, Australia)  
Yun Zhang (University of Technology, Sydney, Australia)  
Shuxin Zhao (Curtin University of Technology, Australia)  
Zhong Zheng (Australian National University, Australia)



# Call for Papers

Paper submissions due: July 1, 2008 (closed)

Panel, Workshop & Tutorial Proposals due: August 1, 2008 (closed)

Click [here](#) to download the ACIS Call for Papers.

The Australasian Conference on Information Systems (ACIS) is the premier conference in Australasia for Information Systems academics, covering technical, organisational, industry and social issues in the application of Information Technology (IT) to real world problems. In 2008, the 19th ACIS will be held at the [Rydges Christchurch](#) (New Zealand), **December 3-5**. It is hosted by the College of Business and Economics of the [University of Canterbury](#).

**Conference Theme:** One of the major challenges facing the IS discipline is how to make research relevant to practice. In other words, how can today's ideas be transformed into real world solutions for society, businesses, and government? It is this challenge that provides the impetus for the 2008 conference under the theme:

## **Creating the Future: Transforming Research into Practice**

***"Today's ideas are tomorrow's applications."***

We therefore invite submissions from colleagues in academia and industry across Australia, New Zealand, the Asia-Pacific and beyond to present new ideas, discuss current issues and trends, and strengthen the links between research and practice. Paper [tracks](#) include:

- [Creating the Future: Transforming Research into Practice \(Theme Track\)](#)
- [IS and Society: Ethics, Social Responsibility and Sustainability](#)
- [Advances in IS Development and Human Computer Interaction](#)
- [Social, Behavioural and Organisational](#)
- [Aspects of IS Collaboration and Knowledge Management](#)
- [IT Management and Strategy](#)
- [IS and Small Businesses](#)
- [E-Business, E-government and Mobile Business](#)
- [IS Education and Teaching Cases](#)
- [Panels, Workshops and Tutorials](#)

Submissions are also invited on any topics relevant to information systems and are not limited to the [tracks](#) above.

### **Important Dates:**

Deadline for Paper Submissions: **July 1, 2008** \*\* New date \*\*

Panel, Workshop & Tutorial Proposals: August 1, 2008 (Click [here](#) for further details)

Notification of Acceptance: September 1, 2008  
Camera-ready Copy: September 26, 2008  
Early Bird Registration closes: October 20, 2008  
ACIS2008 Conference: **December 3-5, 2008**

### **Organising Committee**

Conference/Program Chairs:

- [Paul Cragg](#) (University of Canterbury)
- [Annette Mills](#) (University of Canterbury)
- [Sid Huff](#) (Victoria University of Wellington)

Organising Chair:

- [Nelly Todorova](#) (University of Canterbury)

Doctoral Chair:

- [Michael Myers](#) (University of Auckland)

# ACIS 2008 Conference Program

*Note: FINAL Program*

## *Program at-a-glance*

### Tuesday, 2nd December 2008

#### Pre-ACIS Workshops & Affiliated Events

- 8:30-5:00pm uCommerce Workshop (Rydges)  
8:30-5:30pm ACIS2008 Doctoral Consortium (University of Canterbury)  
*from 8:00pm Doctoral Consortium Dinner*

#### ACIS Opening Events

- 5:30-8:00pm ACIS 2008 Onsite Registration & Conference Enquiries  
6:00-7:30pm ACIS 2008 Opening Function (Rydges)

### Wednesday, 3rd December 2008

- 8:00-5:00pm ACIS2008 Onsite Registration & Conference Enquiries  
9:00-5:25pm Paper Sessions, Morning/Afternoon Tea and Lunch  
4:30-5:30pm PHIS-NZ Meeting  
5:30-6:30pm AAIS AGM  
**from 7:00pm Social Event - Happy Hour: Drinks and Nibbles at Yellow Cross, SOL Square**

### Thursday, 4th December 2008

- 8:00-5:00pm ACIS2008 Onsite Registration & Conference Enquiries  
9:00-4:55pm Paper Sessions, Morning/Afternoon Tea and Lunch  
*Program Updates: (1) Industry presentations, 10:30-12:30; (2) Forum with John Ward @ 1:30pm*  
5:00-6:00pm ACPHIS Meeting & Conference Dinner  
**from 6:30pm Conference Dinner @ Antarctic Centre**

### Friday, 5th December 2008

- 8:00-2:00pm ACIS2008 Onsite Registration & Conference Enquiries  
9:00-12:25pm Paper Sessions, Morning Tea  
**12:30-1:55pm Closing Lunch and Awards Function**

### Post-Conference Tutorial *(FREE to attend: Registration required)*

- 2:00-5:30pm **Tutorial: Structural Equation Models in IS: Theory and Measurement (Rydges)**  
*Presenters: Joerg Everman & Mary Tate*

*\*\* Program Change - the following workshop has been moved to Friday 5 December 9:00am - 10:25am*

- Workshop: The Agile Technique Hour (Rydges)**  
*Presenter: David Parsons*

# ACIS 2008 Conference Program

Wednesday, 3rd December 2008

8:00-5:00pm

ACIS2008 Onsite Registration & Conference Enquiries

9:00-10:25am

Welcome and Opening (Canterbury 2)

Keynote address: John Ward

10:30-10:55

Morning Tea (Foyer)

11:00-12:25

Paper Session #1

Otago

Track: Social, Behavioural & Organisational Aspects of IS

Session Chair: *Rachelle Bosua*

- |             |        |          |  |
|-------------|--------|----------|--|
| 11:00-11:25 | WO.1.1 | <b>C</b> | Strategies for Dealing with End-User Resistance<br><i>Lidia Tavassoli and Janet Toland</i>   |
| 11:30-11:50 | WO.1.2 | <b>R</b> | Towards Understanding Apparent South Australian GP Resistance to Adopting Health Informatics Systems<br><i>John Knight, Margaret Patrickson and Bruce Gurd</i> |
| 12:00-12:25 | WO.1.3 | <b>C</b> | Polymorphic Innovation through Unintended Consequences<br><i>John Lenarcic and Joan Richardson</i>   |

Marlborough

Track: IT Management & Strategy

Session Chair: *Mark Toleman*

- |             |        |          |  |
|-------------|--------|----------|--|
| 11:00-11:25 | WM.1.1 | <b>C</b> | Analytic Thinking Approach: An Application in Assessment and Measurement of Strategic Information Systems Planning<br><i>Zijad Pita, France Cheong and Brian Corbitt</i> |
| 11:30-11:55 | WM.1.2 | <b>C</b> | Towards a Deeper Understanding of IT-Enabled transformation<br><i>Kyung Jin CHA, Shirley Gregor and Walter Fernandez</i>   |
| 12:00-12:25 | WM.1.3 | <b>C</b> | Competition in the Mature Markets of Professional versus Final Consumer Information Products<br><i>Gennadi Kazakevitch and Luba Torlina</i>                              |

Southland

Track: IS Education

Session Chair: *Bruce Rowlands*

- |             |        |          |   |
|-------------|--------|----------|---|
| 11:00-11:25 | WS.1.1 | <b>C</b> | Logics of Online Collaboration: Scripts, Polychronicity and Improvisation<br><i>Christian Voigt</i>   |
| 11:30-11:55 | WS.1.2 | <b>C</b> | To Wiki or to Blog: Piloting Social Software Technologies for Assessment in a Large First Year Information Systems Class<br><i>Sultana Alam</i> |
| 12:00-12:25 | WS.1.3 | <b>C</b> | Factors Influencing the Adoption of Mobile Learning<br><i>Xu Lu and Dennis Viehland</i>   |

Canterbury 1

Panel

Session Chair: *Joerg Everman*

- |             |         |               |   |
|-------------|---------|---------------|---|
| 11:00-12:25 | WC1.1.1 | <b>Panel:</b> | Generalisation in IS Research<br><i>Panellists: Peter Seddon and Kalle Lyytinen</i> |
|-------------|---------|---------------|---|

Canterbury 3

Track: eBusiness, eGovernment & Mobile Business

Session Chair: *Pirkko Walden*

- |             |         |          |   |
|-------------|---------|----------|---|
| 11:00-11:25 | WC3.1.1 | <b>C</b> | Time Management, Improved Patient Expectations and Added Value Contributing to the Perceived Acceptance of Using Wireless Handheld Devices in the Indian Healthcare<br><i>Abdul Hafeez-Baig and Raj Gururajan</i> |
| 11:30-11:55 | WC3.1.2 | <b>C</b> | Critical Success Factors for Wireless Hospital Bed Management Systems: The Case of MARGE<br><i>Eusebio Scornavacca, Mishul Prasad and Hans Lehmann</i>  |
| 12:00-12:25 | WC3.1.3 | <b>C</b> | Mobile Health and Chronic Disease Management: Moving Towards a Holistic Approach<br><i>Rosemary Stockdale, Tony Norris and Farhaan Mirza</i>  |

12:30-1:25p

Lunch (Canterbury 2)

# ACIS 2008 Conference Program

## Wednesday, 3rd December 2008 (cont)

1:30-3:10

### Paper Session #2

Otago

Track: IS & Small Businesses

Session Chair: Stephen Burgess

- 1:30-1:55 WO.2.1 C Factors Influencing Australian SMEs Knowledge Sharing Online  
*Cecily Mason, Tanya Castleman and Craig Parker*
- 2:00-2:25 WO.2.2 C Measuring eCommerce Website Success  
*Ahmad Ghandour, Kenneth Deans, George Benwell and Paul Pillai*
- 2:30-2:50 WO.2.3r R The Rise of ICT for Commerce in Small Product Offerings. Case Studies from India  
*Nimmi Rangaswamy and Divya Kumar*
- 2:50-3:10 WO.2.4r R Adoption of ERPs in a Medium-sized Enterprise - A Case Study  
*Ravi Seethamraju and Jaya Seethamraju*

Marlborough

Track: Social, Behavioural & Organisational Aspects of IS

Session Chair: Helana Scheepers

- 1:30-1:55 WM.2.1 C Using the Sociotechnical Approach in Global Software Developments: Is the Theory Relevant today?  
*Merete Crofts, Bardo Fraunholz and Matthew Warren*
- 2:00-2:25 WM.2.2 C Institutional Aspects of Systems Development  
*Bruce Rowlands*
- 2:30-2:50 WM.2.3r R Client and IT Engagement in Software Development: A Disconnect of Mindsets  
*Outi Brennan*
- 2:50-3:10 WM.2.4r R Factor Analysis of Individual Outcomes for Teleworkers  
*John Campbell and Jon Heales*

Southland

Track: IS & Society: Ethics, Social Responsibility and Sustainability

Session Chair: Cathy Urquhart

- 1:30-1:55 WS.2.1 C E-readiness to G-Readiness: Developing a Green Information Technology Readiness Framework  
*Alemayehu Molla, Vanessa Cooper, Brian Corbitt, Hepu Deng, Konrad Peszynski, Siddhi Pittayachawan and Say Yen Teoh*
- 2:00-2:25 WS.2.2 C A Pilot Takes Off: Examining Sustainability and Scalability in the Context of a Sri Lankan Public-Private Partnership Telecenter Project  
*Laura Hosman*
- 2:30-2:50 WS.2.3r R GITAM: A Model for the Adoption of Green IT  
*Alemayehu Molla*
- 2:50-3:10 WS.2.4r R Living the Good Life: How Content Providers can Better Conceptualize the Content Requirements of the Ubiquitous Technology User  
*Joanne Sullivan, Rens Scheepers and Catherine Middleton*

Canterbury 1

Track: IT Management & Strategy

Session Chair: Beverley Hope

- 1:30-1:55 WC1.2.1 C Approaches and Methodologies for Strategic Information Systems Planning: An Empirical study in Australia  
*Zijad Pita, France Cheong and Brian Corbitt*
- 2:00-2:20 WC1.2.2 R IT Synergy: Towards a Conceptualization in the Context of IT Business Value Research  
*Zhong Zheng*
- 2:30-2:50 WC1.2.3r R Production Planning for IT-Service Providers: An ERP-based Concept  
*Nico Ebert, Alexander Vogedes, Falk Ueberrnickel, Walter Brenner, and Michael Heinz*
- 2:50-3:10 WC1.2.4r R Understanding the Impact of National Culture on Strategic IS Planning  
*Raja Haslinda Raja Mohd Ali, Alexei Tretiakov and Barbara Crump*

Canterbury 3

Track: Collaboration & Knowledge Management

Session Chair: Dennis Viehland

- 1:30-1:55 WC3.2.1 C A Task-based Knowledge Management Case for Addressing Merger and Acquisition Risk  
*Richard A. Zanner, Frada Burstein and Henry Linger*
- 2:00-2:25 WC3.2.2 C An Ecosystem Approach to Knowledge Management: Case Studies of Two Australian SMEs  
*Amanda Tan and Vanessa Chang*
- 2:30-2:50 WC3.2.3r R Advice Networks in an Inter-organisational Knowledge Transfer Environment: A Social Network Analysis Approach  
*Silke Retzer, Pak Yoong and Val Hooper*
- 2:50-3:10 WC3.2.4r R Towards Understanding of Knowledge Sharing among Small Businesses in Australia: Development of a Research Model  
*Mohammed Quaddus and Jun Xu*

3:10-3:25p

Afternoon Tea (Foyer)

# ACIS 2008 Conference Program

## Wednesday, 3rd December 2008 (cont)

|                     |  |                         |  |
|---------------------|--|-------------------------|--|
| 3:30-5:25           |  | <b>Paper Session #3</b> |  |
| <b>Otago</b>        | <b>Track: eBusiness, eGovernment &amp; Mobile Business</b>                       |                         |  |
|                     | <b>Session Chair: Bob McQueen</b>  |                         |  |
| 3:30-3:55           | WO.3.1   | <b>C</b>                | IT Security Expert's Presentation and Attitude Changes of End-Users Towards IT Security Aware Behaviour: A Pilot Study<br><i>Md Mahbubur Rahim, Ai Cheo and Kevin Cheong</i>   |
| 4:00-4:25           | WO.3.2   | <b>C</b>                | Mechanisms that Impact Online Auction Trust<br><i>Glenn Bewsell</i>  |
| 4:30-4:55           | WO.3.3   | <b>C</b>                | ISPs' Service Quality and Customer Satisfaction in the Southern Region of Malaysia<br><i>Uchenna Cyril Eze, Tan Khong Sin, Hishamuddin bin Ismail and Poong Yew Siang</i>  |
| <hr/>               |  |                         |  |
| <b>Marlborough</b>  | <b>Track: Collaboration &amp; Knowledge Management</b>                           |                         |  |
|                     | <b>Session Chair: Igor Hawryszkiewicz</b>  |                         |  |
| 3:30-3:55           | WM.3.1   | <b>C</b>                | The Adoption of and Satisfaction with Web2.0 Based Collaboration and Knowledge Management Technologies in Global Software Development – Insights from an Empirical Study<br><i>Alexander Benlian and Thomas Hess</i> |
| 4:00-4:25           | WM.3.2   | <b>C</b>                | Collaborative Tagging of Knowledge and Learning Resources<br><i>Ronald Maier, Silke Retzer and Stefan Thalmann</i>   |
| 4:30-4:55           | WM.3.3   | <b>C</b>                | KM Among Academics: Do as I Teach Not as I Do<br><i>Hartmut Hoehle and David Pauleen</i>   |
| 5:00-5:25           | WM.3.4   | <b>C</b>                | Bridging Thought Worlds of an Academic CoP and IT Support<br><i>Gerlinde Koeglreiter, Luba Torlina and Ross Smith</i>  |
| <hr/>               |  |                         |  |
| <b>Southland</b>    | <b>Track: Social, Behavioural &amp; Organisational Aspects of IS</b>             |                         |  |
|                     | <b>Session Chair: Janet Toland</b>   |                         |  |
| 3:30-3:55           | WS.3.1   | <b>C</b>                | Rethinking the Digital Divide<br><i>Weizhen Lei, Martin R. Gibbs, Shanton Chang and Heejin Lee</i>   |
| 4:00-4:25           | WS.3.2   | <b>C</b>                | Understanding Information Disclosure Behaviour in Australian Facebook Users<br><i>William Newk-Fon Hey Tow, Peter Dell and John Venable</i>  |
| 4:30-4:55           | WS.3.3   | <b>C</b>                | Value Perception in Music Information Systems<br><i>Belinda Moloney, Jacob Cybulski and Lemai Nguyen</i>   |
| 5:00-5:20           | WS.3.4   | <b>R</b>                | How does Technology Influence Online Music Access and Use? A Taxonomy of Empirical Studies<br><i>Jenine Beekhuizen and Liisa von Hellens</i>   |
| <hr/>               |  |                         |  |
| <b>Canterbury 1</b> | <b>Topic: IS Research</b>  |                         |  |
|                     | <b>Session Chair: Peter Seddon</b>   |                         |  |
| 3:30-3:55           | WC1.3.1  | <b>C</b>                | There's SEM and "SEM": A Critique of the Use of PLS Regression in Information Systems Research<br><i>Anne C. Rouse and Brian Corbitt</i>   |
| 4:00-4:25           | WC1.3.2  | <b>C</b>                | An Archival Analysis of ACIS Research Papers<br><i>Guy Gable, Bob Smyth and Karen Stark</i>  |
| 4:30-4:55           | WC1.3.3  | <b>C</b>                | A Meta-Analysis of Survey-Based Research in MIS Field from 1992-2006<br><i>Ahmad Abareishi and Bill Martin</i>   |
| 5:00-5:20           | WC1.3.4  | <b>R</b>                | Generating an Ontology from Scientific works: Initial Results<br><i>John Lamp and Simon Milton</i>   |
| <hr/>               |  |                         |  |
| <b>Canterbury 3</b> | <b>Track: Advances in IS Development &amp; HCI</b>                               |                         |  |
|                     | <b>Session Chair: Dirk Hovorka</b>   |                         |  |
| 3:30-3:55           | WC3.3.1  | <b>C</b>                | Investigating the Target Environment for Agile Methods<br><i>Diane E. Strode, Sid L. Huff and Alexei Tretiakov</i>   |
| 4:00-4:25           | WC3.3.2  | <b>C</b>                | Mindfulness and Agile Software Development<br><i>Sabine Matook and Karlheinz Kautz</i>   |
| 4:30-4:55           | WC3.3.3  | <b>C</b>                | Perspective on Information Requirement Determination Practices in Kuwait: Familiarity, Usage and Perceived Value<br><i>Kamel Rouibah and Sulaiman Al-Rafee</i>   |
| 5:00-5:25           | WC3.3.4  | <b>C</b>                | Success Factors for Data Warehouse and Business Intelligence Systems<br><i>David Arnott</i>  |
| 4:30-5:30pm         | <b>PHIS-NZ Meeting</b>   |                         |  |
| 5:30-6:30pm         | <b>AAIS AGM (Canterbury 1)</b>   |                         |  |
| <b>from 7:00pm</b>  | <b>Social Event - Happy Hour: Drinks and Nibbles at Yellow Cross, SOL Square</b> |                         |  |

# ACIS 2008 Conference Program

Thursday, 4th December 2008

8:00-5:00pm

ACIS2008 Onsite Registration & Conference Enquiries (Foyer)

9:00-10:00

Welcome (Industry Day) - Canterbury 2

Keynote address: Rod Drury

10:00-10:25 Morning Tea (Foyer)

10:30-12:25 Paper Session #4

Otago Track: Collaboration & Knowledge Management

Session Chair: Helen Hassan

- |             |        |   |   |
|-------------|--------|---|---|
| 10:30-10:55 | TO.4.1 | C | Pluralism in Knowledge Management<br><i>James Sheffield</i>   |
| 11:00-11:25 | TO.4.2 | C | Building Knowledge from Experience: Reflective Thinking as a Mediating Process for Collaborative Knowledge Building<br><i>Gurparkash Singh and Greg Whymark</i> |
| 11:30-11:55 | TO.4.3 | C | Taking "Data" (as a Topic): The Working Policies of Indifference, Purification and Differentiation<br><i>Fletcher T.H. Cole</i>                                 |
| 12:00-12:25 | TO.4.4 | C | Integrating collaboration into the Design of Complex Adaptive Systems<br><i>I.T. Hawryszkiewicz</i>   |

Marlborough Track: eBusiness, eGovernment & Mobile Business

Session Chair: Eusebio Scornavacca

- |             |        |   |  |
|-------------|--------|---|--|
| 10:30-10:55 | TM.4.1 | C | Australian Public Sector Adoption of EDRMS: A Preliminary Survey<br><i>Linh Thuy Nguyen, Paula M.C. Swatman and Bardo Fraunholz</i>                                |
| 11:00-11:25 | TM.4.2 | C | Interorganizational Systems (IOS) Adoption over Time: Empirical Evaluation in the Australian Grocery Industry<br><i>Mazen Ali, Sherah Kurnia and Graeme Shanks</i> |
| 11:30-11:55 | TM.4.3 | C | Drivers and Moderators of Consumer Behaviour in the Multiple Use of Mobile Phone<br><i>Po-Chien Chang</i>  |
| 12:00-12:25 | TM.4.4 | C | Mobile Network Operator Strategy: An Obstacle for Mobile Value Services?<br><i>Christer Carlsson and Pirkko Walden</i>   |

Southland Track: IT Management & Strategy

Session Chair: Aileen Cater-Steel

- |             |        |   |   |
|-------------|--------|---|---|
| 10:30-10:55 | TS.4.1 | C | Determinants of Organisational Transformation: An IT-Business Alignment Perspective<br><i>Ahmad Abareshi, Bill Martin and Alemayehu Molla</i> |
| 11:00-11:25 | TS.4.2 | C | Investigating the Social Dimension of Alignment: Focusing on Communication and Knowledge Sharing<br><i>Ramisa Kashanchi and Janet Toland</i>  |
| 11:30-11:55 | TS.4.3 | C | The Intractable Nature of Alignment<br><i>Bruce Campbell</i>  |
| 12:00-12:25 | TS.4.4 | C | What are we Aligning? Implications of a Dynamic Approach to Alignment<br><i>Jenny Leonard</i>   |

Canterbury 1 Track: Industry Case Presentations (Updated)

Session Chair: Sid Huff

- |             |         |  |  |
|-------------|---------|--|--|
| 10:30-11:10 | TC1.4.1 |  | Anatomy of a Security Breach: Web Security on Mission Critical Systems: The Good, the Bad and the Ugly<br><i>Presenters: Jay Garden and John Vargo</i> |
| 11:10-11:50 | TC1.4.2 |  | Transforming user-centred government from the industrial age to the information age - a case study.<br><i>Presenter: Peter Mackenzie</i>               |
| 11:50-12:30 | TC1.4.3 |  | Knowledge Transfer in a Strategic Alliance – Knowledge Management in East Timor<br><i>Presenter: James Thomson</i>                                     |

Canterbury 3 Track: Social, Behavioural & Organisational Aspects of IS

Session Chair: Sigi Goode

- |             |         |   |   |
|-------------|---------|---|---|
| 10:30-10:55 | TC3.4.1 | C | Using Innovation Theory to Analyse the Status of RFID Technology Adoption at Industry Level in New Zealand<br><i>Brice Zhang and Judith Symonds</i> |
| 11:00-11:25 | TC3.4.2 | C | E-mail Recordkeeping Methods and Behaviours of New Zealand Central Government Employees<br><i>Miriam Lips, Anita Rapson and Tony Hooper</i>         |
| 11:30-11:55 | TC3.4.3 | C | Understanding IS Projects Evaluation in Practice through an ANT Inquiry<br><i>Dubravka Cecez-Kecmanovic and Fouad Nagm</i>                          |
| 12:00-12:25 | TC3.4.4 | C | Customer Portfolio Analysis Using the SOM<br><i>Annika H. Holmbom, Tomas Eklund and Barbro Back</i>   |

12:30-1:25 Lunch (Canterbury 2)

# ACIS 2008 Conference Program

## Thursday, 4th December 2008 (cont)

### 1:30-3:10 **Paper Session #5**

| Otago     | Industry/Theme Track                 |   |
|-----------|--------------------------------------|---|
|           | <b>Session Chair: Nelly Todorova</b> |   |
| 1:30-1:55 | TO.5.1                               | <b>C</b> A Case-Based Assessment of the Descriptiveness of Three CIO Typologies and Validity of Two CIO-Effectiveness Models<br><i>Peter B. Seddon, David Walker, Peter Reynolds, and Leslie P. Willcocks</i> |
| 2:00-2:25 | TO.5.2                               | <b>C</b> The Case of the Wellington Loop: An Illustration of a Two Sided Market Strategy in an Educational ICT Infrastructure Development<br><i>Lynda Kamstra, Bronwyn Howell and Beverley Hope</i>           |
| 2:30-2:50 | TO.5.3r                              | <b>R</b> Engaging Industry in Empirical Research<br><i>Tracy Hall, David Wilson and Sarah Beecham</i>   |

### Marlborough **Track: Social, Behavioural & Organisational Aspects of IS**

|           |                                     |   |
|-----------|-------------------------------------|---|
|           | <b>Session Chair: David Pauleen</b> |   |
| 1:30-1:55 | TM.5.1                              | <b>C</b> Social Networking Tools for Internal Communication in Large Organizations: Benefits and Barriers<br><i>George Baltatzis, David George Ormrod and Nicholas Grainger</i> |
| 2:00-2:25 | TM.5.2                              | <b>C</b> The Role of Social Networks in Technology Appropriation Over Time<br><i>Rachelle Bosua and Antonette Mendoza</i>   |
| 2:30-2:50 | TM.5.3r                             | <b>R</b> Understanding the Use of Technology in Organisations: A Structural Approach<br><i>Acklesh Prasad and Jon Heales</i>  |
| 2:50-3:10 | TM.5.4r                             | <b>R</b> Degree of Virtuality: A Theoretical Framework of Factors Influencing Technology Use by Virtual Teams<br><i>Sanjiv D. Vaidya and Priya Seetharaman</i>                  |

### Southland **Track: IT Management & Strategy**

|           |                                  |  |
|-----------|----------------------------------|--|
|           | <b>Session Chair: Simon Park</b> |  |
| 1:30-1:55 | TS.5.1                           | <b>C</b> Towards Better Understanding of the Relationship between Formal Controls and Trust in IS Outsourcing<br><i>Nargiza Bekmamedova, Adi Prananto, Judy McKay and Artem Vorobiev</i> |
| 2:00-2:20 | TS.5.2                           | <b>R</b> Forming a Practice Perspective for Agility in Information Systems<br><i>George Hobbs</i>  |
| 2:30-2:50 | TS.5.3r                          | <b>R</b> The Extent of IT-Enabled Organizational Flexibility: An Exploratory Study among Australian Organizations<br><i>Joerg Paschke, Alemayehu Molla and Bill Martin</i>               |

### Canterbury 1 **Track: Advances in IS Development & HCI**

|           |                                     |   |
|-----------|-------------------------------------|---|
|           | <b>Session Chair: David Parsons</b> |   |
| 1:30-1:55 | TC3.5.1                             | <b>C</b> From Practice to Design and Back: Emergence of an Information Service View<br><i>Dirk S. Hovorka and Matt Germonprez</i>   |
| 2:00-2:25 | TC3.5.2                             | <b>C</b> Business Functions Ontology and its Application in Semantic Business Process Modelling<br><i>Matthias Born, Agata Filipowska, Monika Kaczmarek, Ivan Markovic, Monika Starzecka and Adam Walczak</i> |
| 2:30-2:50 | TC3.5.3r                            | <b>R</b> Towards Integrated Modeling of Business Processes and Business Rules<br><i>Michael zur Muehlen, Marta Indulska and Kai Kittel</i>  |
| 2:50-3:10 | TC3.5.4r                            | <b>R</b> Implicit Enterprise Risk Management: An IT Healthcare Adoption Case Study<br><i>Say Yen Teoh and Christopher Cheong</i>  |

### Canterbury 3 **Forum (New)**

|          |         |   |
|----------|---------|---|
| 1:30pm - | TC3.5.1 | <b>C</b> Birds of a Feather: A Forum with John Ward<br><i>Convenor: John Ward</i> |
|----------|---------|---|

### 3:10-3:25 **Afternoon Tea (Foyer)**



# ACIS 2008 Conference Program

## Thursday, 4th December 2008 (cont)

|                     |  |   |  |
|---------------------|--|---|--|
| 3:30-4:55           | <b>Paper Session #6</b>  |   |  |
| <b>Otago</b>        | <b>Panel</b>   |   |  |
|                     | <i>Session Chair: John Lamp</i>  |   |  |
| 3:30-4:55           | TO.6.1   | Panel: Publishing in the ERA era<br><i>Panellists: John Lamp, Michael Myers, Julie Fisher, David Wilson, Felix B Tan &amp; Deborah Bunker</i> |  |
| <hr/>               |  |   |  |
| <b>Marlborough</b>  | <b>Track: IS Education</b>   |   |  |
|                     | <i>Session Chair: Christine van Toorn</i>  |   |  |
| 3:30-3:55           | TM.6.1   | <b>C</b>  | The Relationship between LMS Use and Teacher Performance: The Role of Task-Technology Fit<br><i>Tanya McGill, Jane Klobas and Stefano Renzi</i>                      |
| 4:00-4:25           | TM.6.2   | <b>C</b>  | If We Build It Will They Come? Creating a Virtual Classroom in Second Life<br><i>David Parsons, Rosemary Stockdale, James Bowles and Veena Kamble</i>                |
| 4:30-4:55           | TM.6.3   | <b>C</b>  | Evaluating Intertwined Critical Success Factors for Sustainable E-learning<br><i>Bhavani Sridharan, Hepu Deng and Brian Corbitt</i>                                  |
| <hr/>               |  |   |  |
| <b>Southland</b>    | <b>Track: IS Development / IS Education</b>                                      |   |  |
|                     | <i>Session Chair: Karlheinz Kautz</i>  |   |  |
| 3:30-3:55           | TS.6.1   | <b>C</b>  | IT Security Certifications: Stakeholder Evaluation and Selection<br><i>Nicholas J.A. Tate, Sharman Lichtenstein and Matthew J. Warren</i>                            |
| 4:00-4:25           | TS.6.2   | <b>C</b>  | Using Design Research to Improve Data Modelling Performance among Novice End Users<br><i>Peter Blakey, Clare Atkins and Barbara Crump</i>                            |
| 4:30-4:50           | TS.6.3   | <b>R</b>  | Transforming Design Science Research into Practical Application: Experiences from Two ECM Teaching Cases<br><i>Jan vom Brocke, Alexander Simons and Bernd Schenk</i> |
| <hr/>               |  |   |  |
| <b>Canterbury 1</b> | <b>Track: Industry/Theme Track</b>   |   |  |
|                     | <i>Session Chair: Delroy Chevers</i>   |   |  |
| 3:30-3:55           | TC1.6.1  | <b>C</b>  | The Acceleration of SOA Adoption in Singapore: Challenges and Issues<br><i>Lawrence Lim and Aileen Koh</i>   |
| 4:00-4:25           | TC1.6.2  | <b>C</b>  | An Enterprise Architecture Framework for Information Management Improvement: Transforming Research into Pr<br><i>Colin Ash and Sanjeet Sharma</i>                    |
| 4:30-4:55           | TC1.6.3  | <b>C</b>  | Agility in Information System<br><i>Brett Woolley and George Hobbs</i>   |
| <hr/>               |  |   |  |
| <b>Canterbury 3</b> | <b>Track: IS &amp; Society: Ethics, Social Responsibility and Sustainability</b> |   |  |
|                     | <i>Session Chair: Tanya Castleman</i>  |   |  |
| 3:30-3:55           | TC3.6.1  | <b>C</b>  | Believable Unbelievable Internet Based Information<br><i>Abrar Haider</i>  |
| 4:00-4:25           | TC3.6.2  | <b>C</b>  | Computer Ethics Awareness Among Undergraduate Students in Malaysian Higher Education Institutions<br><i>Maslin Masrom, Zuraini Ismail and Ramlah Hussein</i>         |
| <hr/>               |  |   |  |
| 5:00-6:00           | <b>ACPHIS AGM (Canterbury 1)</b>   |   |  |
| from 6:30pm         | <b>CONFERENCE DINNER (Antarctic Centre)</b>                                      |   |  |

# ACIS 2008 Conference Program

Friday, 5th December 2008

8:00-5:00pm

ACIS2008 Onsite Registration & Conference Enquiries

09:00-10:25

**Paper Session #7**

**Otago**

**Track: Social, Behavioural & Organisational Aspects of IS**

**Session Chair: Silke Retzer**

- |             |        |          |   |
|-------------|--------|----------|---|
| 09:00-09:25 | FO.7.1 | <b>C</b> | The Use of Business Intelligence Systems in Australia<br><i>Gemma Dodson, David Arnott and Graham Pervan</i>  |
| 09:30-09:55 | FO.7.2 | <b>C</b> | Feral Systems: The Likely Effects on Business Analytics Functions in an Enterprise Resource Planning System Environment.<br><i>Don Kerr and Luke Houghton</i> |

**Marlborough**

**Workshop**

**\*\* New time \*\***

- |             |        |  |  |
|-------------|--------|--|--|
| 09:00-10:25 | FM.7.1 |  | <i>Workshop: The Agile Technique Hour</i><br><i>Presenter: David Parsons</i> |
|-------------|--------|--|--|

**Southland**

**Track: IT Management & Strategy**

**Session Chair: Diane Strobe**

- |             |        |          |   |
|-------------|--------|----------|---|
| 09:00-09:25 | FS.7.1 | <b>C</b> | Towards Anticipating IS Consequences: An Anatomy of Sociotechnical Interaction Networks (STINs)<br><i>Nick Leitch and Jennie Carroll</i>  |
| 09:30-09:50 | FS.7.2 | <b>R</b> | Towards Logistics Exception Prioritisation: Ontological Approach<br><i>Chinthake Wijesooriya and Dongming Xu</i>  |
| 10:00-10:20 | FS.7.3 | <b>R</b> | Enterprise Resource Planning (ERP) Innovation process: Towards Development of an Integrated Framework for Successful Adoption and Implementation<br><i>Jiwat Ram and Paula M.C. Swatman</i> |

**Canterbury 1**

**Track: eBusiness, eGovernment & Mobile Business**

**Session Chair: Christer Carlsson**

- |             |         |          |  |
|-------------|---------|----------|--|
| 09:00-09:25 | FC1.7.1 | <b>C</b> | Old Theory and New Service Quality: An Exploratory Study of the Nature and Nomological Net of Online Service Quality and Continuing Use using Information Systems Theory<br><i>Mary Tate, Joerg Evermann and Beverley Hope</i> |
| 09:30-09:55 | FC1.7.2 | <b>C</b> | Electronic Commerce Technologies Adoption by SMEs: A Conceptual Study<br><i>Basil Alzougool and Sherah Kurmia</i>  |
| 10:00-10:25 | FC1.7.3 | <b>C</b> | Defining Identity Crimes<br><i>Rodger Jamieson, Lesley Land, Rick Sarre, Alex Steel, Greg Stephens and Donald Winchester</i>   |

**Canterbury 3**

**Track: IS Education**

**Session Chair: Kay Fielden**

- |             |         |          |  |
|-------------|---------|----------|--|
| 09:00-09:25 | FC3.7.1 | <b>C</b> | The Roles and Skill Sets of Systems vs Business Analysts<br><i>Alan Vongsavanh and Bruce Campbell</i>                                  |
| 09:30-09:55 | FC3.7.2 | <b>C</b> | The Access, Influences and Motivations of Women Studying Information Technology in New Zealand<br><i>Julia Fearon and Janet Toland</i> |
| 10:00-10:20 | FC3.7.3 | <b>R</b> | Improving the Effectiveness of End-User Training Outcomes<br><i>Yupawadee Laoledchai, Lesley Pek Wee Land and Graham Low</i>           |

10:30-10:55

**Morning Tea (Foyer)**

# ACIS 2008 Conference Program

## Friday, 5th December 2008 (cont)

### 11:00-12:25 Paper Session #8

|              |  |          |  |
|--------------|--|----------|--|
| <b>Otago</b> | <b>Track: Collaboration &amp; Knowledge Mgmt</b> |          |  |
|              | <b>Session Chair: Ulrich Remus</b>               |          |  |
| 11:00-11:25  | FO.8.1   | <b>C</b> | Clinical Guideline Audit and Knowledge Elicitation Using the MDS Tool and Techniques<br><i>Peter F. Summons</i>  |
| 11:30-11:50  | FO.8.2   | <b>R</b> | A Descriptive Study of the Use of Multimedia Based Collaboration Technologies by Health Community Support Groups in New Zealand<br><i>Achmad Ghazali, Alexei Tretiakov and Inga Hunter</i> |
| 12:00-12:20  | FO.8.3   | <b>R</b> | Critical Success Factors for Effective Knowledge Sharing in Chinese Joint Ventures<br><i>Song Xiong and Hepu Deng</i>  |

### Marlborough Track: Advances in IS Development & HCI

|             |                                    |          |  |
|-------------|------------------------------------|----------|--|
|             | <b>Session Chair: John Venable</b> |          |  |
| 11:00-11:25 | FM.8.1                             | <b>C</b> | Usability Evaluation of an XP Product<br><i>Tomas Eklund, Franck Tétard, Patrik Ståhl, Pia Hirikman and Barbro Back</i>  |
| 11:30-11:55 | FM.8.2                             | <b>C</b> | Better, Not More Expensive, Faster? The Perceived Effects of Pair Programming in Survey Data<br><i>David Parsons, Hokyoung Ryu and Ramesh Lal</i>  |
| 12:00-12:25 | FM.8.3                             | <b>C</b> | Identifying Key Software Development Practices in the English-Speaking Caribbean Using the Nominal Group Technique<br><i>Delroy A. Chevers, Stanford E. Moore, Evan W. Duggan and Annette M. Mills</i> |

### Southland Track: IT Mangement & Strategy

|             |                                 |          |  |
|-------------|---------------------------------|----------|--|
|             | <b>Session Chair: Mary Tate</b> |          |  |
| 11:00-11:25 | FS.8.1                          | <b>C</b> | Practices and Principles of IT Governance in Australian Legal Aid Organizations<br><i>Deepti Heera and Vanessa Chang</i>                 |
| 11:30-11:50 | FS.8.2                          | <b>R</b> | ICT Risk Management in Organizations: Case studies in Thai Business<br><i>Siridech Kumsuprom, Brian Corbitt and Siddhi Pittayachawan</i> |

### Canterbury 1 Panel

|             |         |  |  |
|-------------|---------|--|--|
| 11:00-12:25 | FC1.8.1 | <b>Panel:</b> ICT solutions to the climate change problem. How can IS help 'save the planet'?<br><i>Panellists: Helen Hasan, Aditya Ghose, Michael Rosemann and Janet Toland</i> |  |
|-------------|---------|--|--|

### Canterbury 3 Tutorial

|             |         |   |  |
|-------------|---------|---|--|
| 11:00-12:25 | FC3.8.1 | <b>Tutorial:</b> The Research Roadmap: Online Support for Postgraduate Research Writers and Advisors<br><i>Presenter: Brian Whitworth</i> |  |
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### 12:30-1:55 Closing Lunch & Awards Function

### 2:00-5:30pm Post-Conference Tutorial

|              |  |  |  |
|--------------|--|--|--|
| <b>Otago</b> | <b>Tutorial:</b> Structural Equation Models in IS: Theory and Measurement'<br><i>Presenters: Joerg Everman &amp; Mary Tate</i> |  |  |
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