

Narrative Career Counselling: Theory and Exemplars of Practice

Peter McIlveen & Wendy Patton

Queensland University of Technology

Section: Articles

Word Length: 7100

Area of Relevance: counselling, organizational

Address for Correspondence:

Peter McIlveen

Student Services

University of Southern Queensland

Toowoomba 4350

AUSTRALIA

+61 7 46312375

+61 7 46312880 (fax)

mcilveen@usq.edu.au

McIlveen, Peter and Patton, Wendy (2007) *Narrative career counselling: theory and exemplars of practice*. Australian Psychologist, 42 (3). pp. 226-235. ISSN 0005-0067

Author Posting. (c) Taylor & Francis, 2007.

This is the author's version of the work. It is posted here by permission of Taylor & Francis for personal use, not for redistribution.

The definitive version was published in Australian Psychologist, Volume 42 Issue 3, September 2007.

doi:10.1080/00050060701405592 (<http://dx.doi.org/10.1080/00050060701405592>)

Abstract

This paper provides an overview of narrative career counselling, which is presented as a predominant variant of constructivism. Constructivist theories have relatively recently emerged as a significant force within vocational psychology and the practice of career counselling. The Systems Theory Framework and the Theory of Career Construction are introduced as theoretical frameworks amenable to constructivism and narrative career counselling. Whilst a stable definition of narrative career counselling cannot be presented at this stage in its theoretical and technical evolution, core theoretical tenets of this new approach to counselling are presented. Exemplars of the practice are described to provide an introductory account of the process of narrative career counselling. Some of the limitations of the approach are described along with a recommendation for the development of theory and research that adequately addresses counselling outcome and process.

Narrative Career Counselling: Theory and Exemplars of Practice

Commencing with the seminal work by Frank Parsons (1909), *Choosing a Vocation*, the traditional approaches to vocational guidance (e.g., person-environment fit) enjoy the benefits of a century of developments in theory, research, and professional application. In contrast, the constructivist approach to career development is relatively new to the profession of psychology and within the Australian psychological literature there has been limited coverage. In order to partially address the lack of literature, this paper presents a review of the constructivist approach to career counselling by specifically focusing on a predominant form of that approach: *Narrative career counselling*. This paper describes features of narrative career counselling and presents prototypical examples of practice.

Notwithstanding theoretical variations and differences in terminology (e.g., constructivist and social constructionist) (Young & Collin, 2004), it is understood that constructivism emphasises how an individual proactively makes meaningful sense of his or her selfhood, which is ever-evolving, and inherent to his or her social and psychological worlds which are dominated by language and symbols (Mahoney, 2003). Constructivism is now a significant theoretical and professional force within psychology (Mahoney, 2003) and vocational psychology (Patton & McMahon, 2006a). Yet, despite the early signs of a constructivist turn within the field of vocational psychology (e.g., Chartrand, Strong, & Weitzman, 1995; Collin & Young, 1986; Richardson, 1993; Savickas, 1989a; Savickas, 1993), major reviews of the discipline's literature in the era of its emergence—the 1980s—showed little in the way of a burgeoning interest in its professional application (e.g., Gelso & Fassinger, 1990; Osipow, 1987). Nevertheless, recently there have been noteworthy developments in the theories and practices of constructivism within vocational psychology. As for the practice of career counselling, the client-counsellor relationship, counselling process, use of language and symbols, and the forms of assessment, have been influenced by constructivism (Patton & McMahon, 2006b). The following section introduces two theoretical frameworks associated with constructivism and career—the Systems Theory Framework (Patton & McMahon, 2006a) and the Theory of Career Construction (Savickas, 2002, 2005). Both offer theoretical foundations for the narrative approach to career counselling practices, which will be described subsequently.

Theoretical Frameworks for Narrative Career Counselling

Systems Theory Framework

The Systems Theory Framework (STF, Patton & McMahon, 2006a) serves as a theoretical framework of career and career development practices (McMahon & Patton, 2006a) converging from a range of theoretical traditions including constructivism. It provides a broad view of career and positions the individual and his or her unique characteristics amidst overlapping systems of potential interpersonal, social and environmental influences upon career.

The Individual System. The individual is conceived of as an active, participative, unique being and is at the centre of the STF. The individual is not defined in terms of reduced and isolated elements (e.g., abilities, traits), but as a whole and as a confluence of unique features. The individual system comprises the following influences: Gender, values, health, sexual orientation, disability, ability, interests, beliefs, skills, personality, world-of-work knowledge, age, self-concept, physical attributes, ethnicity, and aptitudes.

The Social System. The psychosocial context of the individual is firstly formulated in terms of the proximal social system through which the individual interacts with other people

systems. The social system comprises the following influences: Family, peers, community groups, education institutions, media, and workplace.

The Environmental-Societal System. The environmental-societal system of influences consists of the following: Political decisions, historical trends, employment market, geographic location, socioeconomic status, and globalisation. Though these influences are distal to the individual, they are crucial to the social construction of context.

The STF posits that influences may impact one another and interact with one another. Influences' potencies change over time and in interaction with other influences in the whole system and subsystem. Influences interact with those positioned in other levels of an individual's systems. For example, a person's interests may be moderated by his or her culture. Change is inherent to the STF. The STF captures the unpredictability of career influences which has been formulated as a source of naturally occurring chaos for a person's career (e.g., Bloch, 2005; Pryor & Bright, 2003).

Story. A key feature of the STF in relation to narrative career counselling is the theoretical element of *story*. "Through story, individuals construct their own meaning about experiences and their own reality" (Patton & McMahon, 2006a, p. 222). Story has been posited as a metaphor for understanding career (e.g., Bujold, 2004; Inkson, 2007). From the perspective of STF, narrative career counselling attempts to bring meaning to the myriad systems of influences of a person's career by constructing a functional autobiographical account. The STF serves constructivism because of its emphasis upon the individual's own construing of the influences of his or her world. It likewise emphasises the interpersonal, social and environmental influences and their impact upon the individual's capacity to construe his or her world.

Theory of Career Construction

Savickas (2005) clearly marked his Theory of Career Construction with the hallmark of constructivisms in writing "the theory of career construction explains the interpretive and interpersonal processes through which individuals impose meaning and direction on their vocational behaviour" (p. 42). The theory entails three components, namely *vocational personality*, *career adaptability*, and *life themes*. The life themes component is the primary focus of constructivism and narrative career counselling.

Life themes. Savickas (2005) advanced the idea of life themes at the level of personal narrative and the subjective experience of career. He argued that career counselling was about facilitating clients developing their own stories and subjective career. Savickas positioned life stories as the crucial threads of continuity that made meaningful the elements of vocational personality and adaptability. As distinct from objectively measured personality traits, stories express the uniqueness of an individual; a story of one who is contextualised in time, place, and role. Savickas suggested that career construction is about the transformation of a personal problem. Career stories explain why an individual made choices and explicate the meanings that guided those choices. Career stories "...tell how the self of yesterday became the self of today and will become the self of tomorrow" (Savickas, 2005, p. 58). Savickas noted that stories do not determine the future. However, he asserted that stories play a role in the action of an individual's career adaptation by evaluating resources and limitations, and using traits and abilities to work through tasks, transitions, and trauma.

It is self-evident that there are commonalities in stories and themes, and these may take various prototypical forms in society (e.g., myths, archetypes, or imagos). Savickas (2005) recognised this. However he eschewed the idea that these stories can be objectified and catalogued, because to do so would risk the unique stories of each and every individual. Savickas pursued the agenda of uniqueness by contrasting personality types and life themes. He suggested that a personality type indicates an individual's resemblance and similarity to a

prototypical other, whereas a story was a truly unique description of one person. Types indicate *what* a person possesses (e.g., abilities, interests) whereas life themes indicate *why* these are important or matter to that person.

In summary, the STF provides a broad heuristic for the application of constructivist theory. From the constructivist theoretical view, the STF indicates that career is multifaceted and that the individual makes sense of the layers of interacting influences upon his or her career through the construction of story. Whilst the Theory of Career Construction suggests that objectively observable features of a person's career (e.g., vocational type) should be included in theoretical formulations, it emphasises the subjective experience of career and how individuals create thematic stories to account for their life and career. From a constructivist perspective, these two theoretical frameworks can subsume the tenets of narrative career counselling.

Theoretical Tenets of Narrative Career Counselling

Toward a definition

Narrative career counselling exemplifies the constructivist approach to career. Yet, despite the passage of more than two decades since its emergence, it would be inappropriate to make a claim on a precise definition of narrative career counselling because it remains a rapidly evolving collection of ideas and methods—a state of affairs that equally applies to constructivist psychotherapy (cf., Mahoney, 2003). Career counselling is a term that can be used to subsume a variety of diverse activities derived from an equally diverse corpus of theories.

Narrative career counselling emphasises subjectivity and meaning. It aims to facilitate self-reflection and elaboration of self-concepts toward an enhanced self-understanding which is subjectively and contextually truthful. It entails a collaborative process in which the client is supported in creating an open-ended personal story that holistically accounts for his or her life and career, and enables the person to make meaningfully informed career-decisions and actions. This tentative conceptualisation is elaborated in the following subsections.

Story: Meaning for career

Personal narrative is the ever-evolving story a person uses to describe his or her life and make sense of experiences (Baumeister & Newman, 1994). Meijers (1998) suggested that career identity was a "...structure or network of meanings in which the individual consciously links his [sic] own motivation, interests and competencies with acceptable career roles" (p. 200) and that this was constantly changing due to the individual's exposure to new learning experiences. The process toward meaning and identity is the objective and work of narrative career counselling which aims to assist a person to develop and redevelop his or her personal narrative especially in relation to career (Chen, 2002; McMahan, 2006).

From a narrative perspective, career may be conceptualised using the metaphor of story. Inkson (2007) suggested that:

"...a career story is a personal moving perspective on our working life, including the objective facts and the subjective emotions, attitudes, and goals of our careers. We create stories retrospectively as a means of determining and explaining the meaning of day-to-day events" (p. 231).

As with a literary story, the plots of a personal narrative bring coherence, structure, and a heuristic through which to understand a person's story. Though facts from a person's past and present are important in the narrative process (Chen, 1997), constructing a useful, meaningful career narrative is not simply a matter of recounting events; rather it is about

connecting life events into a meaningful whole (Meijers, 1998; Reid, 2006). Counselling may seek to determine the characteristic signature, or plots, of a person's career over his or her life (Brott, 2001; Cochran, 1997; Ochberg, 1988; Savickas, 2005), or to develop incomplete or untold career stories (McMahon, 2006). Notwithstanding the historical work done in narrative career counselling, the process should also take into account a future orientation (Chen, 2002; Cochran, 1997), with an awareness of uncertainty and a need to compromise should life circumstance dictate (Chen, 1997, 2004). Such an approach allows the client to prepare for and make career-related decisions and take actions that are consistent with his or her story.

Emotion

Despite emotion playing a key role in the narrative and conversations in which career is the content (Young, Valach, & Collin, 2002), the theoretical body of orthodox career development has been criticised for its lack of inclusion of emotion (Kidd, 1998, 2004; Meijers, 2003). Constructivist approaches to career and identity hold emotion as an intrinsic and explicit part of the process of narrative self-construction of career identity (Meijers, 1998, 2003; Patton & McMahon, 2006a; Young, Valach, & Collin, 2002). In narrative career counselling, a client's feelings are brought into the frame of discussion and the affective characteristics of a story are neither emphasised nor diminished; feelings are positioned within the story itself and are used as indicators of the story's truthfulness for the person.

Action

Despite its orientation to language and speech, a narrative approach to career does not diminish the centrality of individual action and agency in context (Christensen & Johnston, 2003; Reid, 2006; Young, Valach, & Collin, 2002). This is especially because of the need for active engagement in a learning environment for the development of career identity (Meijers, 1998). The process of career decision-making involves the development of a narrative—ideal and optional—that can steer a person productively into his or her future (Cochran, 1997); hence narrative has an interdependent relationship with action. A person's narrative contributes to career-related decision-making and makes his or her goal-directed action meaningful (Young, Valach, & Collin, 2002). In this way, narrative takes on an adaptive function, which may be compared to the construct of *career adaptability* mooted by Savickas (1997; , 2005). The work of narrative career counselling involves engaging in a person's story and developing the story so that it may inform his or her career-decisions and career-related actions and contribute to a person's adaptation to circumstances.

The coalition of assessment and intervention

Qualitative assessment for career counselling is predominantly based upon constructivism (McMahon & Patton, 2002; McMahon, Patton, & Watson, 2003; Whiston & Rahardja, 2005). An important feature of the narrative approach is that its assessment procedures on the whole are qualitative, as distinct from traditional psychometric methods. Moreover, the distinction between assessment and intervention blurs within the constructivist and narrative frameworks because the process of career assessment tends to be intrinsic to the process of counselling (Mahoney, 2003; Patton & McMahon, 2006b; Schultheiss, 2005). In this way, assessment is not simply eliciting facts from the client and measuring vocational attributes (e.g., interests). Assessment is an explorative process through which the client reflectively describes his or her life. This reflective process serves to both facilitate a client and counsellor establishing idiographic details and, moreover, to engage in the process of knitting the facts together into a career story that is truthful for the client, yet makes reasonable sense according to the characteristics of a good story (cf., McAdams, 1996). This

is best exemplified by the integration of qualitative assessment procedures within the counselling process (McMahon & Patton, 2002; McMahon, Patton, & Watson, 2003; Savickas, 1992; Whiston & Rahardja, 2005) such as semi-structured interviews that flow with the counselling dialogue (e.g., McIlveen, McGregor-Bayne, Alcock, & Hjertum, 2003; Schultheiss, 2005).

Co-constructed meaning

The relationship between client and counsellor is paramount in constructivist counselling (Mahoney, 2003). Narrative career counselling entails a meaning-making process through which the client creates his or her life story with the assistance of a co-creator—the counsellor (Bujold, 2004; Collin & Young, 1986; McMahon, 2006; Peavy, 2001; Reid, 2005). In other words:

Acting as co-authors and editors of these narratives, counsellors can help clients (1) authorise their careers by narrating a coherent, continuous, and credible story, (2) invest career with meaning by identifying themes and tensions in the story line, and (3) learn the skills needed to perform the next episode in the story (Savickas, 1993, p. 213).

The active presence of the counsellor, through his or her co-author or editor role, is the hallmark of narrative career counselling. This differs from orthodox diagnostic objectivity in the assessment and counselling process. This does not imply the transgression of boundaries in an ethical sense. It simply asserts that the counsellor and client are in the co-constructive process together and that there is no use in pretending otherwise. The client and counsellor are together in a unique system in which their two narrative worlds coalesce, albeit temporarily (McMahon & Patton, 2006a). This requires the counsellor to be critically aware of his or her own system of influences and how the influences play out in the counselling process and dialogue (McIlveen & Patton, 2006). In a literary sense, the counsellor plays the role of a caring editor for the client who plays the role of the author of an evolving autobiography. This analogy highlights the collaborative relationship, but gives emphasis to the primary author of the career story—the client.

Exemplars of Narrative Career Counselling

There is a significant range of approaches and techniques that could be useful in the process of narrative career counselling (Cochran, 1997; McMahon & Patton, 2006b). Only a sample of narrative procedures is presented in this paper and those that are highlighted are typically qualitative and idiographic. They can be grouped according to being primarily spoken or written in process or whether the client-counsellor dialogue—an inherent feature of narrative career counselling—is extended through visual or spatial procedures.

Spoken and written forms. Spoken techniques include career counselling for Life Themes (Savickas, 2005), Sociodynamic Counselling (Peavy, 2000), the Storied Approach (Brott, 2001), the Thematic Extrapolation Method (Super, 1957), the Career Style Interview (Savickas, 1989b, 2005), the Life/Work Design approach (Campbell & Ungar, 2004), the Career Systems Interview (McIlveen, McGregor-Bayne, Alcock, & Hjertum, 2003) and Working With Storytellers (McMahon, 2006). Written exercises, such as autobiographies (Cochran, 1997), add to the depth of the counselling dialogue and provide clients with a different modality of expression. The use of metaphor also operates as a vehicle for generating meaning (Inkson, 2007; Mignot, 2004).

Visual and spatial forms. It would be inaccurate, or at least delimiting, to assume that all narrative techniques necessarily require a primarily spoken process (Reid, 2006) or assume literary or poetic structure. Some of the significant visual and spatial techniques that can contribute to a narrative approach include Life-lines, Life Roles Circles, Card Sorts, and Goal Maps (Brott, 2004); Construct Laddering, Family Constellation, and guided fantasy

(Cochran, 1997); the Career-o-Gram (Thorngren & Feit, 2001); collage (Adams, 2003); and the My System of Career Influences reflection activity (McMahon, Patton, & Watson, 2005).

In addition to the forms mentioned above, a further sample was selected for a more detailed overview and presentation, primarily because they exemplify two predominant sources of theory for narrative career counselling. The Theory of Career Construction (Savickas, 2002, 2005) is represented by the Thematic Extrapolation Method, Life Theme Career Counselling, and the Storied Approach. The Systems Theory Framework (Patton & McMahon, 2006a) is represented by the Career Systems Interview and the My Systems of Career Influences reflection activity.

Thematic-Extrapolation Method

Whilst the life-span life-space theory of career (Super, 1957, 1980, 1992) is not of the constructivist ilk, it is worth noting for historical reasons. Super (1957) portended the emergence of narrative assessment techniques in his formulation of the Thematic-Extrapolation Method (TEM). In his 1957 work, Super shied away from advancing this model in deference to the actuarial, quantitative methods; which is not surprising given the omnipresence and dominance of traditional paradigms at that time. The TEM entailed the collection of an individual's history and details according to the various factors of Super's model and then extrapolating from the biographical data any patterns or trends that would enable prediction of the future, and ultimately assist in the process of career decision-making. Inherently qualitative, the method was nevertheless informed by empirical tradition. Though the TEM was never fully promulgated by Super, it later received a modicum of interest within the career development literature (Jepsen, 1994). The TEM is noteworthy because it provides an historical lineage for narrative career assessment processes and because the method itself, its theory, and its creator, Don Super, had a significant impact upon the work of Mark Savickas (Collin, 2001), who is a significant protagonist for the constructivist paradigm in vocational psychology.

Life Theme Career Counselling

Savickas' (2002; , 2005) Theory of Career Construction posited life themes as a crucial element to be addressed by the theory of career development and practice of career counselling. In this way personal narrative plays a pivotal role in the construction of career identity. Savickas (2005) stated that

In telling their career stories about their work experiences, individuals selectively highlight particular experiences to produce a narrative truth by which they live.

Counsellors who use career construction theory listen to clients' narratives for the story lines of vocational personality, career adaptability, and life themes (p. 43).

A person's narrative is not a simple and isolated entity. It is also socially mediated and inhered with the discourses of an individual's context. In addition, Savickas clearly positions the counsellor in the mix of the construction of meaning (cf., Brott, 2001).

Quite early in the emergence of constructivisms in the literature of career development, Savickas (1992) posited the value of autobiographical methods, recollections, structured interviews, and card sorts as means of facilitating clients' understanding of their life themes through the process of career counselling. His life-theme counselling model was presented as a process for dealing with career indecision and involved application of the Career Style Interview (Savickas, 1989b, 1995, 2004, 2005). This procedure entailed:

- (a) Collecting stories from the client so as to reveal a life theme;
- (b) The counsellor narrating back to the client the life theme;
- (c) A discussion of the meaning of the client's presenting problem (i.e., career indecision) in context of the revealed life theme;

- (d) Extension of the life theme into the future and extrapolation of it toward interests and occupations that correlate with the theme;
- (e) Rehearsal of the behaviours necessary for the specification; and
- (f) Implementation of a career choice.

Savickas' approach is perhaps the most simple and elegant form of narrative career counselling. It is devoid of a technical apparatus and embedded in a gentle and client-centred conversation. Some of the questions used by Savickas in this interview process and the Career Style Interview (Savickas, 1989b, 2004), include: *Who do you admire? Who would you like to pattern your life after? Do you have a favourite saying or motto?* The key to this process is the identification of a plot (cf. Cochran, 1997; Ochberg, 1988) within the story and theme of a client's presentation. Savickas suggested that the elicitation of life themes required the counsellor to attentively listen for a history of deviations, trouble, or imbalance that inhere unique qualities to an individual's history, and moreover, how the individual has taken those experiences to form identity. The counsellor then listens for how the client has used these experiences to make sense of his or her life and move forward. In this way, the interview is the primary vehicle for the revelation and construction of narrative and life themes (Savickas, 2002).

The Storied Approach

Brott's (2001) Storied Approach to career counselling was based upon the proposition that a person's identity is bound up in his or her life story which inherently speaks of career. Its constructivist theoretical foundations are aligned with the life themes and developmental features of the Theory of Career Construction (Savickas, 2002, 2005). The process of the Storied Approach involves *co-construction*, *deconstruction*, and *construction*, that is, respectively, to reveal, unpack, and then re-author (Brott, 2001, 2004). This essentially entails a dynamic and intrinsically interwoven interchange between client and counsellor through which information is combined to form a story for the client. During co-construction, the counsellor and client reveal the stories from the past and present. Deconstruction involves unpacking stories and seeking differing perspectives. Taking different perspectives is a process strongly emphasised by Chen (1997), who purported that it embeds the client's story in context, encourages flexibility, and produces distinctive meaning that enhances potential and aspiration. The re-authoring phase involves the construction of new stories, which is a process throughout which the counsellor supports and poses questions to draw the story into the broader elements of the client's life. In addition to the interview process, Brott endorsed the use of qualitative and quantitative assessment procedures (e.g., card sorts and psychometric interest inventories), but emphasised that their use was for the construction of meaning rather than vocational diagnosis.

Career Systems Interview

The Systems Theory Framework (McMahon & Patton, 2006a) offers a theoretical safeguard to ensure that the career counselling process is holistic. The Career Systems Interview (McIlveen, McGregor-Bayne, Alcock, & Hjertum, 2003) is based upon the STF. It has been compared with other semi-structured interviews which take an holistic view of career (Schultheiss, 2005) and apply the STF (McMahon & Watson, 2006). It entails a process in which the counsellor facilitates a free-flowing discussion with the client. The stimuli for discussion are the influences presented within the STF. Following an initial discussion to ascertain the presenting problem for career counselling, each STF influence (e.g., self-concept, values, culture, family, and interests) is discussed with reference to the client's understanding of its presence within his or her career. Moreover, there is a discussion of how the client understands the interaction between influences in his or her life.

Administratively, there is no particular order of discussion; the interview tends to follow the client's own direction in dialogue and moves seamlessly across the STF influences. The conversation is prefaced by the counsellor suggesting that discovering a career direction or making a career decision is so important that a lot of personal aspects need to be taken into account; as opposed to making a decision based upon interests alone. Anecdotes are provided to support this rationale. For example, having strong mathematical ability does not necessarily indicate taking a major in physics or accounting at university. Furthermore, there are no set or specific questions for the procedure. Emphasis is placed upon the experience being a relaxed conversation in which the client feels in control and in a space in which he or she can explore and speak his or her mind, rather than following a specific procedural path. An aim of the process is to create a space in which the client can hear his or her own voice openly talking about career, perhaps for the first time. Formal interpretation of themes by the counsellor is not hurried, as the process aims to allow sufficient flow of dialogue so that the client arrives at his or her own interpretation and themes. Should formal interpretation take place, it follows a process akin to that used in Life Theme Counselling (Savickas, 1992, 1995) and the Storied Approach (Brott, 2001).

The Career Systems Interview may be followed by psychometric testing, career education activities, further elaborative interviews, or other specific narrative assessment and counselling techniques. For example, a written alternative to the Career Systems Interview has been specifically designed for this follow-up work. The booklet *My Career Chapter* (McIlveen, 2006; McIlveen, Ford, & Dun, 2005) facilitates a client writing an autobiographical account of his or her career. As with the Career Systems Interview, the *My Career Chapter* activity requires clients to write about the myriad influences posited by the Systems Theory Framework (Patton & McMahon, 2006a). The client and counsellor engage in a shared reading of the story, which resulted from completing the procedure, and interpretation of the narrative ensues. Although group administration of the booklet is possible, the follow-up interpretive process lends itself to one-on-one counselling.

My System of Career Influences

The assessment technique *My System of Career Influences* (MSCI) reflection activity (McMahon, Patton, & Watson, 2005) provides a broad systemic assessment of a person's career. It involves clients drawing the influences of their career against the layers of their system of influences according to the Systems Theory Framework (McMahon & Patton, 2006a). As with *My Career Chapter*, the MSCI is presented in a booklet format. A client would initially complete a range of exploratory questions regarding his or her present career situation. Like the visual and spatial features of the Career-o-Gram (Thorngren & Feit, 2001) and life roles circles (Brott, 2004), the MSCI entails the drawing of images and connecting themes into a meaningful whole. A client depicts significant career influences in ever increasing spheres ranging from unique personal influences (e.g., values), to interpersonal influences (e.g., parents), to social and environmental influences (e.g., employment market). The client then reflects on the influences using past, present, and future perspectives. The procedure finishes with a further set of reflective questions and action plans. The MSCI is suitable for group and individual administration; although group administration, without individual follow-up counselling, would likely diminish its utility for the development of an individual's narrative in detail. The technique has also been used in cross-cultural settings comparing its application with Australian and South African students (McMahon & Watson, 2006).

Discussion

Narrative career counselling is a meaningful, emotional, action-oriented, personal approach to career counselling in which client and counsellor collaborate to review and create

career stories in order to inform career-decisions and actions. It rejects traditional models of career counselling which have been based upon the expert power of the counsellor as a vocational diagnostician and purveyor of career-related information.

With the exception of *My System of Career Influences* (McMahon, Patton, & Watson, 2005) with its graphical dimensions, the narrative techniques exemplified in this paper are primarily verbal in content and process; they entail extensive conversations and writing tasks. Conversation and writing are significant vehicles of exploration that essentially aim to construct themes for the client's self-understanding. Themes are evoked by, and are present within, the narrative of the client in a forward-feed cyclical process—a chapter begets another chapter of a life.

The terms narrative, story, and plot may well connote literary impressions, however, a meaningful career narrative is not a work of literary fiction. These appropriated terms are metaphors for the work of narrative career counselling and the construction of meaning by a person. Some practitioners have creatively used elements and analogies from English literature (e.g., the case of Elaine; Savickas, 2005). This approach neither casts narrative career counselling as an endeavour to bring pre-existing stories to the life of an individual, nor does it demand that career counselling should take on the characteristics of creative story telling or essay writing that is full of flowery plot lines and intriguing characters; some life stories are subjectively and objectively humdrum and mundane, and quite satisfactorily so for the client!

Limitations and future directions

Despite the emergence of narrative career counselling as a promising alternative career development intervention, its relatively recent emergence is problematic for its articulation in the field. Reid (2005) provided a useful summary of narrative career counselling by way of enumerating the possible limitations and potential benefits. A significant point articulated by Reid was that the approach may be difficult for beginner practitioners because of its ostensible lack of structured techniques and tangible products (e.g., psychometric inventories) typically associated with traditional approaches. Conversely, Reid suggested that it may suffer from rejection by advanced practitioners, who have been schooled in the orthodox approaches, because of its lack of association with logical-positivist psychological science. Unlike the traditional approach, which over the course of decades has accumulated a substantial body of evidence for its efficacy and effectiveness (Swanson & Gore, 2000), narrative career counselling has not yet accumulated a quantum of supportive evidence.

A failure by proponents of the narrative school to rigorously demonstrate its procedures' efficacy and effectiveness (cf., Chambless & Hollon, 1998) would likely limit their articulation in the field of counselling psychology. There have been, nevertheless, important methodological advances in the form of paradigms and methods appropriate for research into constructivist counselling (e.g., Morrow, 2007). Furthermore, a set of criteria for the rigorous development and evaluation of constructivist, qualitative assessment procedures for vocational assessment and counselling (McMahon, Patton, & Watson, 2003) enable research into the narrative approach. Finally, there are cases of emerging quasi-experimental evidence (e.g., McIlveen, Ford, & Dun, 2005; McIlveen, McGregor-Bayne, Alcock, & Hjertum, 2003) and rigorous qualitative validation studies (e.g., McMahon, Watson, & Patton, 2005) which support the narrative approach. More research is required however.

Notwithstanding the claims and progress of the narrative approach to career counselling, there has been only limited development of the theory of narrative process and its relationship to identity and career, and additionally, the construction of narratives within the counselling experience. However this inadequacy is not surprising given that the research

into the process of career counselling, in general, is yet to be fully realised (Heppner & Heppner, 2003). What is needed is theory that fully describes the *how* processes of developing a career-related narrative and its co-construction in the context of career counselling.

The Systems Theory Framework and Theory of Career Construction are presented as promising theoretical vehicles for investigating and developing narrative career counselling. Intriguing potential research questions emanate from the two theoretical positions. As with co-construction of life themes (Savickas, 2005) and the coalescence of respective systems of influences of the counsellor and client in the STF, the literature of narrative career counselling may be further articulated in terms of the conversational processes of the counselling relationship, the client's resultant narrative, and the subsequent influence upon identity. Both theoretical frameworks lend themselves to the counselling process question: How are career stories constructed in the counselling dialogue? Perhaps in the absence of a meaningful dialogue between counsellor and client, none of the techniques presented in this paper would stand as independent (self-help) procedures that would enable a client to generate useful narrative and meaning.

Furthermore, there is a need to build upon the extant guidelines for qualitative assessment and counselling procedures (McMahon & Patton, 2002; McMahon, Patton, & Watson, 2003) and develop theory that explicitly informs the development and evaluation of new narrative career counselling procedures. Finally, given the relative lack of Australian psychological literature, and presumably a concomitant limitation on expertise, there is scope to consider how narrative career counselling can be learned by practitioners who seek an alternative to the well-established traditional models.

References

- Adams, M. (2003). Creating a personal collage to assist with career development. In M. McMahon & W. Patton (Eds.), *Ideas for career practitioners: Celebrating excellence in Australian career practice* (pp. 4-7). Brisbane: Australian Academic Press.
- Baumeister, R. F., & Newman, L. S. (1994). How stories make sense of personal experiences: Motives that shape autobiographical narratives. *Personality and Social Psychology Bulletin*, 20(6), 676-690.
- Bloch, D. P. (2005). Complexity, chaos, and nonlinear dynamics: A new perspective on career development theory. *The Career Development Quarterly*, 53(March), 194-207.
- Brott, P. (2001). The storied approach: A postmodern perspective for career counseling. *The Career Development Quarterly*, 49, 304-313.
- Brott, P. (2004). Constructivist assessment in career counseling. *Journal of Career Development*, 30(3), 189-200.
- Bujold, C. (2004). Constructing career through narrative. *Journal of Vocational Behavior*, 64, 470-484.
- Campbell, C., & Ungar, M. (2004). Constructing a life that works: Part 2, an approach to practice. *The Career Development Quarterly*, 53, 28-40.
- Chambless, D. L., & Hollon, S. D. (1998). Defining empirically supported therapies. *Journal of Consulting and Clinical Psychology*, 66, 7-18.
- Chartrand, J. M., Strong, S. R., & Weitzman, L. M. (1995). The interactional perspective in vocational psychology: Paradigms, theories, and research practices. In W. B. Walsh & S. H. Osipow (Eds.), *Handbook of vocational psychology. Theory, research and practice*. (2nd ed., pp. 35-65). Mahwah, NJ: Lawrence Erlbaum Associates, Publishers.
- Chen, C. P. (1997). Career projection: Narrative in context. *Journal of Vocational Education and Training*, 49(2), 311-326.
- Chen, C. P. (2002). Enhancing vocational psychology practice through narrative enquiry. *Australian Journal of Career Development*, 11, 14-21.
- Chen, C. P. (2004). Positive compromise: A new perspective for career psychology. *Australian Journal of Career Development*, 13(2), 17-28.
- Christensen, T. K., & Johnston, J. A. (2003). Incorporating the narrative in career planning. *Journal of Career Development*, 29(3), 149-160.
- Cochran, L. (1997). *Career counseling: A narrative approach*. Thousand Oaks, CA: Sage Publications.
- Collin, A. (2001). An interview with Mark Savickas: Themes in an eminent career. *British Journal of Guidance & Counselling*, 29(1), 121-136.
- Collin, A., & Young, R. A. (1986). New directions for theories of career. *Human Relations*, 39(9), 837-853.
- Gelso, C. J., & Fassinger, R. E. (1990). Counseling psychology: Theory and research on interventions. *Annual Review of Psychology*, 41, 355-386.
- Heppner, M. J., & Heppner, P. P. (2003). Identifying process variables in career counseling: A research agenda. *Journal of Vocational Behavior*, 62, 429-452.
- Inkson, K. (2007). *Understanding careers: The metaphors of working lives*. Thousand Oaks, CA: Sage Publications.
- Jepsen, D. A. (1994). The thematic-extrapolation method: Incorporating career patterns into career counseling. *The Career Development Quarterly*, 43, 43-54.
- Kidd, J. M. (1998). Emotion: An absent presence in career theory. *Journal of Vocational Behavior*, 52, 275-288.
- Kidd, J. M. (2004). Emotion in career contexts: Challenges for theory and research. *Journal of Vocational Behavior*, 64, 441-454.

- Mahoney, M. J. (2003). *Constructive psychotherapy: A practical guide*. New York: Guilford Press.
- McAdams, D. P. (1996). Personality, modernity, and the storied self: A contemporary framework for studying persons. *Psychological Inquiry*, 7(4), 295-321.
- McIlveen, P. (2006). *My Career Chapter: A Dialogical Autobiography*. Unpublished manuscript.
- McIlveen, P., Ford, T., & Dun, K. (2005). A narrative sentence-completion process for systems career assessment. *Australian Journal of Career Development*, 14(3), 30-39.
- McIlveen, P., McGregor-Bayne, H., Alcock, A., & Hjertum, E. (2003). Evaluation of a semi-structured career assessment interview derived from systems theory framework. *Australian Journal of Career Development*, 12, 33-41.
- McIlveen, P., & Patton, W. (2006). A critical reflection on career development. *International Journal for Educational and Vocational Guidance*, 6, 15-27.
- McMahon, M. (2006). Working with storytellers: A metaphor for career counselling. In M. McMahon & W. Patton (Eds.), *Career counselling: Constructivist approaches* (pp. 16-29). London: Routledge.
- McMahon, M., & Patton, W. (2002). Using qualitative assessment in career counselling. *International Journal for Educational and Vocational Guidance*, 2, 51-66.
- McMahon, M., & Patton, W. (2006a). The systems theory framework: A conceptual and practical map for career counselling. In M. McMahon & W. Patton (Eds.), *Career counselling: Constructivist approaches* (pp. 94-109). London: Routledge.
- McMahon, M., & Patton, W. (Eds.). (2006b). *Career counselling: Constructivist approaches*. London: Routledge.
- McMahon, M., Patton, W., & Watson, M. (2003). Developing qualitative career assessment processes. *The Career Development Quarterly*, 51, 194-201.
- McMahon, M., Patton, W., & Watson, M. (2005). *My System of Career Influences*. Camberwell: Australian Council for Educational Research.
- McMahon, M., & Watson, M. (2006). Career research in a post-modern era. *Australian Journal of Career Development*, 15(2), 26-31.
- McMahon, M., Watson, M., & Patton, W. (2005). Qualitative career assessment: Developing the My System of Career Influences Reflection Activity. *Journal of Career Assessment*, 13(4), 476-490.
- Meijers, F. (1998). The development of career identity. *International Journal for the Advancement of Counselling*, 20, 191-207.
- Meijers, F. (2003). Career learning in a changing world: The role of emotions. *International Journal for the Advancement of Counselling*, 24, 149-167.
- Mignot, P. (2004). Metaphor and 'career'. *Journal of Vocational Behavior*, 64, 455-469.
- Morrow, S. L. (2007). Qualitative research in counseling psychology: Conceptual foundations. *The Counseling Psychologist*, 35(2), 209-235.
- Ochberg, R. L. (1988). Life stories and the psychosocial construction of careers. *Journal of Personality*, 56(1), 173-204.
- Osipow, S. H. (1987). Counseling psychology: Theory, research and practice in career counseling. *Annual Review of Psychology*, 38, 257-278.
- Parsons, F. (1909). *Choosing a vocation*. Boston: Houghton Mifflin.
- Patton, W., & McMahon, M. (2006a). *Career development and systems theory: Connecting theory and practice*. Rotterdam: Sense Publishers.
- Patton, W., & McMahon, M. (2006b). Constructivism: What does it mean for career counselling? In M. McMahon & W. Patton (Eds.), *Career counselling: Constructivist approaches* (pp. 3-15). London: Routledge.

- Peavy, R. V. (2000). A sociodynamic perspective for counselling. *Australian Journal of Career Development*, 9(1), 17-24.
- Peavy, R. V. (2001). New visions for counselling in the 21st century. Sociodynamic counselling. *Australian Journal of Career Development*, 10, 15-20.
- Pryor, R. G., & Bright, J. E. (2003). Order and chaos: A twenty-first century formulation of careers. *Australian Journal of Psychology*, 55, 121-128.
- Reid, H. L. (2005). Narrative and career guidance: Beyond small talk and towards useful dialogue for the 21st century. *International Journal for Educational and Vocational Guidance*, 5, 125-136.
- Reid, H. L. (2006). Usefulness and truthfulness: Outlining the limitations and upholding the benefits of constructivist approaches to career counselling. In M. McMahon & W. Patton (Eds.), *Career counselling: Constructivist approaches* (pp. 30-41). London: Routledge.
- Richardson, M. S. (1993). Work in people's lives: A location for counseling psychologists. *Journal of Counseling Psychology*, 40, 425-433.
- Savickas, M. (1989a). Annual review: Practice and research in career counseling and development. *Counselling Development Quarterly*, 38, 100-134.
- Savickas, M. (1989b). Career-style assessment and counseling. In T. Sweeney (Ed.), *Adlerian counseling: A practical approach for a new decade* (3rd ed., pp. 289-320). Muncie, IN: Accelerated Development Press.
- Savickas, M. (1992). New directions in career assessment. In D. H. Montross & C. J. Shinkman (Eds.), *Career development: Theory and practice* (pp. 336-355). Springfield: Charles C Thomas Publisher.
- Savickas, M. (1993). Career counseling in the postmodern era. *Journal of Cognitive Psychotherapy: An International Quarterly*, 7(3), 205-215.
- Savickas, M. (1995). Constructivist counseling for career indecision. *The Career Development Quarterly*, 43(4), 363-373.
- Savickas, M. (1997). Career adaptability: An integrative construct for life-span, life-space theory. *The Career Development Quarterly*, 45, 247-259.
- Savickas, M. (2002). Career construction: A developmental theory of vocational behavior. In D. A. Brown (Ed.), *Career choice and development* (4th ed., pp. 149-205). San Francisco, CA: Jossey-Bass.
- Savickas, M. (2004, April). *Case studies in career construction*. Paper presented at the Australian Association of Career Counsellors Conference, Coolangatta, Australia.
- Savickas, M. (2005). The theory and practice of career construction. In S. D. Brown & R. W. Lent (Eds.), *Career development and counseling: Putting theory and research to work* (pp. 42-70). Hoboken, NJ: John Wiley & Sons.
- Schultheiss, D. E. P. (2005). Qualitative relational career assessment: A constructivist paradigm. *Journal of Career Assessment*, 13(4), 381-394.
- Super, D. (1957). *The psychology of careers*. New York: Harper & Row.
- Super, D. (1980). A life-span, life-space approach to career development. *Journal of Vocational Behavior*, 16, 282-298.
- Super, D. (1992). Toward a comprehensive theory of career development. In D. H. Montross & C. J. Shinkman (Eds.), *Career development: Theory and practice* (pp. 35-64). Springfield: Charles C Thomas Publisher.
- Swanson, J. L., & Gore, P. A. (2000). Advances in vocational psychology theory and research. In S. D. Brown & R. W. Lent (Eds.), *Handbook of counseling psychology* (pp. 233-269). New York: John Wiley & Sons.
- Thorngren, J. M., & Feit, S. S. (2001). The Career-o-Gram: A postmodern career intervention. *The Career Development Quarterly*, 49, 291-303.

- Whiston, S. C., & Rahardja, D. (2005). Qualitative career assessment: An overview and analysis. *Journal of Career Assessment, 13*(4), 371-380.
- Young, R. A., & Collin, A. (2004). Introduction: Constructivism and social constructionism in the career field. *Journal of Vocational Behavior, 64*, 373-388.
- Young, R. A., Valach, L., & Collin, A. (2002). A contextualist explanation of career. In D. A. Brown (Ed.), *Career choice and development* (4th ed., pp. 206-252). San Francisco, CA: Jossey-Bass.