The 10th International Research Conference on Quality, Innovation and Knowledge Management

Aligning Innovation in Developed and Emerging Economies

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Conference Proceedings

Edited by Professor Amrik Sohal
Department of Management
Faculty of Business and Economics
Monash University

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Foreword

‘Aligning Innovation in Developed and Emerging Economies’

As emerging economies rapidly develop their innovation systems and hence their capability, we felt that it was appropriate to focus on the alignment of innovation as the theme of the 10th International Research Conference on Quality, Innovation and Knowledge Management. We believe that developed and emerging economies have much to learn from each other. Malaysia is an excellent example of an emerging economy that has recognised the importance of innovation and knowledge management in the development and growth of its people, society and industries.

Around 140 abstracts were received from our call for papers for the 10th QIK conference. These abstracts were reviewed by a panel and feedback provided to authors. We finally received just over 80 full papers that were double blind refereed. In many cases, the papers required a revision and in some cases authors were offered the option to present a non-refereed paper or as a poster paper. We would like to thank the many reviewers who spend considerable amount of their time in reviewing the papers, writing the reports and then reviewing again the revised submission. Without this support we would not have been able to bring together these exciting set of papers to this conference.

The final 64 papers included in this proceeding are grouped into 19 sessions covering theme ranging from innovation and knowledge management to supply chains, leadership, quality and performance management. We have authors/delegates attending this conference from over 20 countries. We hope that these papers generate considerable excitement and debate during the presentations and contribute to the learning on innovation management for both developed and emerging economies.

We would like to acknowledge the support that Ms Kath Cooper has provided in handling the paper submission and review process as well as putting together the final proceedings. She has worked tirelessly over the past nine months, including working over many weekends. As the organising committee, we thank her sincerely and as authors, I am sure that you would like to thank her also.

Finally, we hope that you enjoy the other activities related to this conference including the doctoral workshop, the keynote presentations and the academic/industry panel discussion sessions.

We very much hope that you enjoy your visit to Kuala Lumpur and wish you a safe journey back home. Also, we wish you the very best for your future research endeavours.

Professor Amrik Sohal, Monash University
on behalf of the QIK 2011 Organising Committee.
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